



Head Teacher: Mrs D Reynolds - BSc Hons QTS NPQH

*Aim High*

*Never Give Up*

*Follow Your Dream*

*Lead By Example*

01/02/2018

Dear Parents/Carers

We have now been using Seesaw for a number of months and have experienced very many positive outcomes as a result of this.

We introduced this app to

- communicate how you can help your children in advance of their learning in school to put them at an advantage
- use the 'portfolio' function which enables children to log in and upload photos, files and videos of their learning that you will be able to view from a device with an internet connection
- enables parents/carers to respond to their child's learning to show that they have read and engaged with the notes and work shared

Children in Year 1, 2 and 3 access the app in school via a QR code which enables them to share videos, photographs and comments on their learning journey in school.

Children in Year 4, 5 and 6 have been issued individual logins via their school created google accounts and passwords that are personal to them.

Parents and carers have all been issued with information how parent/carer accounts can be created via this link and how to log in. Should you require support with this, please contact the school office.

Class QR codes and passwords are reset regularly to ensure that e-safety policies and procedures are adhered to.

When children log in using the class login, they see all of the posts made by their class mates. When parent/carers of these children log in using their family app, they see just the posts made by their child or posts that their child is linked/tagged into.

Direct and personal communication between the class teacher and parent/carer is available via the message part of the app – if you would like help accessing or using this function please do contact the school office.

Recently we received feedback from some parents/carers who have historically had access to the class QR code that they have concerns about that fact that adults from other families can see their posts so, due to this concern; we have removed family adult access to the class app provision.

The down side to this is that family members who now can only log in via their family account can no longer post to their child's journal

Subsequent feedback from other parent/carers has shared that this has removed a function for posting to their child's journal that they felt was beneficial.



To try and accommodate all parent/carers wishes we have contacted Seesaw, the provider, to ask that this is a function that is added as part of their ongoing development. Please see below for their response.

 **Natalie Lorente** (Seesaw Customer Support)  
Lo Jan 30, 10:36 PST

Hi there,

Unfortunately, it is not possible for Families to add items from the Seesaw Family App at this time. We have heard feedback from a number of teachers who would like us to add this feature, we are hoping to make improvements to the Family app soon!

Thanks for using Seesaw!  
Natalie

As and when this function is available we will look to introduce this to our school Seesaw community.

Should you wish for items to be posted to your child's account, school is happy to do this on your behalf via the class login. Please email any photographs and corresponding narrative to the school office via [office@norwood.peterborough.sch.uk](mailto:office@norwood.peterborough.sch.uk). This will then be forwarded to the relevant class teacher who will support your child in posting to their journal.

If you have any technical issues or queries please contact the school office who will be able to either resolve these or refer you query on to the relevant party.

Yours sincerely

Mrs D Reynolds  
Head Teacher

