

Burwell House Code of Practice and Code of Conduct

To help our Centre to offer safe and enjoyable courses, we use this Code of Conduct. An introductory talk, given to all group members at the start of their stay, supplements the Code.

What Course participants can expect:

- To enjoy their stay.
- To gain new skills and increased confidence and independence.
- To meet staff who are supporting and caring.
- Clean, warm accommodation and good quality food.
- A safe, friendly and welcoming environment they can feel relaxed in.
- To have good behaviour acknowledged and supported.

What the Centre expects from course participants:

- To listen to and follow instructions promptly.
- To respect others working at and using the Centre, acting courteously and considerately at all times.
- To help keep themselves and each other safe.
- To treat the Centre's buildings, furnishings, grounds and equipment with care.
- To bring no dangerous implements.
- To bring no medication that has not been handed from parent/carer to a Norwood member of staff.
- To bring no aerosol sprays with them on site (this will set the fire alarms off).
- To have respect for the environment in and around Burwell House, not causing damage to wildlife or dropping litter.
- To not go off site at any point without permission or into any out of bounds area.
- To understand that failure to comply with instructions given may ultimately result in participants being sent home.