Email: <u>office@norwood.peterborough.sch.uk</u> Website: <u>www.norwood-school.co.uk</u>

Head Teacher: Mrs D Reynolds - BSc Hons QTS NPQH

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Norwood Primary School Gunthorpe Road Gunthorpe Peterborough PE4 7DZ

Aím Hígh

Never Give Up

Follow Your Dream

Lead By Example

5th April 2019

Dear Parent/Carers

We would like to inform you of an exciting new product we will be using to replace text messages as from 25th April 2019. As a school we send a substantial amount of text messages throughout the year, and as you are aware text messages cost money and a considerable part of the school budget last year was spent on these. As school budgets are becoming more and more challenging, we have decided to stop using the text messaging service, but instead use Groupcall Xpressions.

Xpressions is completely free of charge to you and can be installed on your mobile phone or tablet. It supports both Apple iOS and Android devices. We suggest you download the app from Playstore or your devices equivalent. Alternatively, you can visit <u>xpressions.groupcall.com</u> from any internet browser on your computer, laptop or mobile device.

If you have children in different schools and those schools use **Groupcall Xpressions**, you will be able to view information on multiple children within the same app and same login.

What do I need to do now?

It is vital we have your correct mobile number and email address on our school database to ensure you can use Xpressions. You will need these as well to log into Xpressions – we do not issue you username or passwords! You'll need to make sure you keep these details up to date in future to maintain access to the service. Please make sure you have set your device up by 25th April, as we will no longer be texting parent/carers.

What happens next?

Once set up, you will be able to see the free messages sent by the school delivered directly to your Xpressions app.

If you require any assistance in setting this up. Please do come and speak to someone in the school office, where we will be happy to help in any way we can.

Yours sincerely



Mrs D Reynolds Head Teacher









