



## WHAT HAPPENS WHEN A REFERRAL IS MADE FOR MY CHILD?

When we are told that a young carer would like support from our project we will write to you to confirm we have received a referral.

All children under the age of 15 require parental consent for a referral is made.

We will then arrange for a worker to go and meet them, usually at their school or at home. During this meeting we go through questionnaires called 'The Caring Jobs I Do' and 'How Caring Affects Me'. These are tools used nationally to find out what impact caring has on your child and the level of care they are providing. This determines the type of support we can offer.

If you would like to know more about these tools, please let us know.

The worker will then contact you to let you know the result of the meeting.

We understand that situations can change so if something happens and you feel your child's needs have changed please let us know and we can use the tools again to reassess them.

## WHAT DOES THE YOUNG CARERS PROJECT OFFER?

Depending on the outcome of the assessment and having listened to what your child would most like support with, we might offer:

- online support
- one to one support
- group support
- signposting to other services
- support via our website
- support via the Young Carers App
- support via school
- trips and activities

There may be a waiting time for some of the above.

Young carers may also want to get involved with Young Carers Voices. This is a chance for them to influence the services available to them and to speak out on things that matter to them.

These are all dependent on available funding. The majority of our funding comes from the local authorities (CCC and PCC), but we also do a lot of fundraising to get extra funds especially for trips and activities.

